



For Immediate Release:

eScan strengthens its Customer Support to meet the requirements of its growing business

Thursday, January 20, 2012: eScan, one of the leading Security Solution providers and the World's first Real-time Anti-Virus and Content Security Solution developer, providing customers with unparalleled support has announced an exclusive 24x7 Customer Help Desk support. This initiative by eScan is an effort towards reaching new heights of customer satisfaction by enhancing its customer support for its continuing success.

The help desk number is 022-67722911. It will be available from February 1, 2012 onwards, pan India. With this dedicated number for 24x7 Customer Help Desk support, eScan aims to facilitate its users a quick reach to the technical support personnel for assistance.

Talking about this exclusive Help Desk, Mr. Sunil Kripalani, Senior Vice President - Global Sales & Marketing, eScan said, "As a part of the marketing strategy, Indian market has always been our key focus. The help desk support has been introduced keeping in mind the needs of our rapidly increasing Indian customer base. With this enhancement, we aim to ensure that eScan users get appropriate support from our end wherever they have enquiries over any technicalities whilst using our software in the fastest possible time-frame."

About eScan:

eScan, the world's first Real-time Anti-Virus and Content Security software for desktops and servers is developed and marketed by MicroWorld. It is powered by innovative and futuristic technologies, such as MWL Technology, DIRC Technology, NILP Technology, and sophisticated Anti-Virus Heuristic Algorithms that not only provide protection from current threats, but can also provide proactive protection against evolving threats. eScan provides 24x7 free remote support facility, integrated in the software to help customers to get their malware related issues resolved in the fastest possible time-frame. It has achieved several certifications and awards from some of the most prestigious testing bodies, notable among them being Virus Bulletin, AV-Comparatives, West Coast Labs (Checkmark), ICSA, and PCSL labs. Combining the power of various technologies, eScan provides Multilevel Real-time Protection to Computers and Networks. For more information, visit www.escanav.com.