

## eScan Offers 24x7 Customer Support

Aims to facilitates its users a quick reach to the technical support person

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eScan has unveiled an exclusive 24x7 Customer Help Desk support. This initiative by eScan is an effort towards reaching new heights of customer satisfaction by enhancing its customer support for its continuing success.

The help desk number is 022-67722911. It will be available from February 1, 2012 onwards, pan India. With this dedicated number for 24x7 Customer Help Desk support, eScan aims to facilitate its users a quick reach to the technical support personnel for assistance.

Talking about this exclusive Help Desk, Sunil Kripalani, Senior Vice President – Global Sales & Marketing, eScan said, “As a part of the marketing strategy, Indian market has always been our key focus. The help desk support has been introduced keeping in mind the needs of our rapidly increasing Indian customer base. With this enhancement, we aim to ensure that eScan users get appropriate support from our end wherever they have enquiries over any technicalities whilst using our software in the fastest possible time-frame”.