

eScanTM

Internet Security Suite
with Cloud Security

24x7 FREE
Online Technical Support
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Quick Reference Guide
Home and Small Office Edition

Table of Content

About this Guide	2
New Features in eScan 14	2
Pre-requisites for Installing eScan	2
Minimum Software Requirements	2
Installation Process	3
STEP 1 - Select Installation Folder	3
STEP 2 - Installing eScan	3
STEP 3 - Completing the Installation	3
Graphical User Interface	3
Adding the License Key	5
Activating the License Key	5
Registered Offices	6

About this Guide

This quick reference guide gives you a brief information on eScan 14 enhancement features, installation process, license, and so on. This guide helps you quickly access to the information you require.

New Features in eScan 14

- New Trendy GUI
- eScan Security Network (ESN)
- Proactive Malware Detection
- Secure Delete
- Dynamic Phishing Filter
- USB Vaccination
- Rescue Mode (without using USB/CD media)
- Switch Languages on the Fly

Please Note:

- Rescue Mode feature availability will depend on product mode of delivery. For more details, please talk to your solution provider or vendor.
- Signature Updates can be downloaded from the UNC Path in eScan ISS Server Edition

Pre-requisites for Installing eScan

Before installing eScan, please ensure that your system meets the following pre-requisites and system requirements.

Minimum Software Requirements

Operating System:

Windows® 8.1 / 8 / 7 / Vista® / XP Service Pack 2 or higher / 2000 Professional
[All 32-bit & 64-bit Editions]

Disk Space:

1 GB Recommended

CPU:

1 GHz recommended

Memory:

1 GB recommended

Version: 14.x – Multilingual

Installation Process

The steps for installing eScan Internet Security Suite with Cloud Security by using the installation file downloaded via the internet are identical to the steps for installing eScan ISS from a CD-ROM. The setup file for installing eScan ISS has the name `iwn2k3ek.exe`. eScan Internet Security Suite with Cloud Security uses the interactive installation wizard for its installation.

STEP 1 - Select Installation Folder and accept License Agreement

Type the path of the folder or click, '**Browse**' to browse to the folder, and then Click, 'I accept the agreement,' and click Install. eScan Internet Security Suite with Cloud Security Installation will begin.

📌 Note:

- The default path for 32-bit computer: [Disk Drive]\Program Files\eScan and the default path for 64-bit computers: [Disk Drive]\Program Files (x86)\eScan.
- If default language of Operating System is not English, then it will ask for selecting the desired language for installation.

STEP 2 - Installing eScan

The eScan setup runs **eScan Anti-Virus Toolkit**. This tool scans and removes the viruses and spyware found on your computer.

STEP 3 - Completing the Installation

After completing all the tasks, the eScan Software gets installed on your computer. Click on the '**Finish**' button to close the Installation Window.

📌 **Note:** After eScan installation, an option for rebooting the system appears, in case if eScan Firewall driver requires rebooting to apply settings.

Graphical User Interface

The main window is the dashboard that summarizes information on the modules. You can switch back and forth between languages on your application. Press SHIFT + F12 to switch from language to English and press SHIFT + F5 to switch from language to native.

Modules: eScan for ISS provides you access to the following eight modules.

- **File Anti-Virus:** This module provides real-time protection to the files and folders existing on your computer.
- **Mail Anti-Virus:** This module prevents infected e-mails and attachments from reaching your inbox, and thus protects your computer from malicious programs that propagate through e-mails.

- **Anti-Spam:** This module helps you create and configure filters that filter spam based on keywords and phrases that appear within e-mails.
- **Web Protection:** This module helps you prevent offensive or pornographic content from appearing within a web browser.
- **Firewall:** This module is designed to monitor all incoming and outgoing network traffic and protect your computer from all types of network-based attacks.
- **Endpoint Security:** This module helps you protect your computer from infected devices like USBs, SD cards, Web cams, and CD/DVD ROM's and also to control access to various applications through the blocking and whitelisting feature.
- **Privacy Control:** This module helps you clear your browser cache, history, cookies, and other personal information that may be stored within temporary files on your computer.
- **Cloud Protection:** The cloud based eScan Security Network (ESN) technology monitors, identifies, and blocks new threats with prompt response before they become widespread ensuring complete protection.

Additional Option Buttons: On lower-left corner of the screen, you have the following two additional option buttons.

- **Scan:** This button helps you access scan features, configure scheduled scans, or to run on-demand scans.
- **Update:** This button helps you configure daily updates. However, to download the latest updates, your computer needs to be connected to the internet.

Quick Access Links: On lower-right corner of the screen, you can view the following quick access links.

- **Rescue Mode:** This option helps you to run the system in rescue mode. It is used when the infection is in memory or not able to remove by anti-virus or malware removal tools. Rescue mode does not need any USB or CD/DVD.
- **eScan Remote Support:** This option helps you to access the eScan remote support for troubleshooting queries or product assistance through remote connection.
- **Password:** This option helps you to change the administrator password for eScan Protection Center.
- **License Information:** This option helps you to register and activate the license key.
- **Tools:** This option helps you to access the eScan for ISS tools, such as Create eScan Rescue ISO Image File, Download Latest Hotfix (eScan), Safe Mode Protection, Download Latest Hotfix (Microsoft Windows OS), and so on.

- **Reports:** This option helps you to generate and view reports of File Anti-Virus, Mail Anti-Virus, Anti-Spam, Web Protection, Firewall, Endpoint Security, and eScan Cloud modules.

Adding the License Key

eScan enables you to add only two licenses at a time, it is mandatory that you at least activate one license, because unless and until you activate a license you cannot add more licenses.

Note

- While entering license key please ensure that there are no spaces in between the character. For example, ABCD-EFGH-ABCD-EFGH-ABCD-EFGH-ABCD-EF
- If you type an invalid license key, a warning message appears, and in some cases, if any of the character is missing or typed incorrectly it accepts at first instance, but gives an error message that “**Key not present in our database**”, while activation. In case you are getting this error, please contact register@escanav.com.

Activating the License Key

After entering a valid license key, you get an information message with an option to register now or later, for which you need to activate the license key. You have following two options to activate:

- **I want to activate online:** You need to have active internet connection in order to activate eScan online. In case, if you do not have internet connection the online activation fails displaying warning message, wherein if you click the **No** button on the **Online Activation** window, an OnlineRegister.TXT file gets generated with registration details. You have to send the OnlineRegister.TXT file to register@escanav.com, wherein you receive an activation code to the specified e-mail ID.
- **I have Activation Code:** When you click this option, only **Enter Activation Code** field is available. Click this option, if you already have activation code received through an e-mail from register@escanav.com. In the **Enter Activation Code** field, type or copy and paste the activation code. This enables you to activate the eScan product immediately.

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Note:

For supported languages please visit below URL:
<http://www.escanav.com/iss>

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