

eScanTM

Internet Security Suite (Cloud Edition)

 **MICROWORLD**

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eScanTM

Internet Security Suite
(Cloud Edition)

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Document Version: ISSQRGV14.2

Current Software Version: 14.x

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Printed by:	MicroWorld
Date:	February, 2018

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About this Guide

This quick reference guide gives you a brief information on eScan 14 enhancement features, installation process, license, and so on. This guide helps you to quickly access the information you require.

New Features in eScan 14

- New Trendy GUI
- eScan Security Network (ESN)
- Proactive Malware Detection
- Ransomware Protection (PBAE Technology)
- Secure Delete
- Dynamic Phishing Filter
- USB Vaccination
- Rescue Mode (without using USB/CD media)
- Switch Languages on the Fly

Pre-requisites for Installing eScan

Before installing eScan, please ensure that your system meets the following pre-requisites and system requirements.

Minimum Software Requirements

Operating System:

Windows® 10 / 8.1 / 8 / 7 / Vista® / XP Service Pack 2 or higher / 2000 Professional
[All 32-bit & 64-bit Editions]

(Note: eScan 14 SOHO products do not support Server Operating systems.

Disk Space:

1 GB recommended

CPU:

1 GHz recommended

Memory:

1 GB recommended

Version: 14.x – Multilingual

Installation Process


The steps for installing eScan ISS by using the setup file downloaded via internet and through the CD-ROM are similar. The setup file for installing eScan ISS uses the interactive installation wizard.

STEP 1 - Selecting the file

Select and run the executable setup file; the installation will automatically begin for the operating systems on which English is the default language, and will prompt with the **Select Setup Language** window for operating systems having languages other than English.

Note: The default path for 32-bit operating system is [Disk Drive]\Program Files\eScan and the default path for 64-bit operating system is [Disk Drive]\Program Files (x86)\eScan.

STEP 2 - Completing the Installation

After completing the process, the eScan Software gets installed on your computer; a red-colored shield  will be displayed on your task bar.

Note: If an option for rebooting the system appears, it is recommended to reboot, as it is required to apply some configuration settings.

Graphical User Interface

The main window is the dashboard that summarizes information on the modules. You can switch back and forth between languages on your application. Press SHIFT + F12 to switch from other language to English and press SHIFT + F5 to switch from English language to native.

Modules:

eScan for ISS provides you access to the following modules:

- **File Anti-Virus:** This module provides real-time protection to the files and folders existing on your computer.
- **Mail Anti-Virus:** This module prevents infected e-mails and attachments from reaching your inbox, and thus protects your computer from malicious programs that propagate through e-mails.
- **Anti-Spam:** This module allows you to create and configure filters that will prevent you from spam mails, based on keywords and phrases which appear within e-mails.

- **Web Protection:** This module helps you to prevent offensive or pornographic content from appearing within a web browser.
- **Firewall:** This module is designed to monitor all incoming and outgoing network traffic and protect your computer from all types of network-based attacks.
- **Endpoint Security:** This module helps you to protect your computer from infected devices like USBs, SD cards, Web cams, and CD/DVD ROMs and also to control access to various applications through the blocking and whitelisting feature.
- **Privacy Control:** This module helps you to clear your browser cache, history, cookies, and other personal information that may be stored within temporary files on your computer.
- **Cloud Protection:** The cloud based eScan Security Network (ESN) technology monitors, identifies, and blocks new threats with prompt response before they become widespread ensuring complete protection.

Additional Option Buttons: On lower-left corner of the interface, you have the following two additional options:

- **Scan:** This option helps you to access the scanning features, configure scheduled scans, or to run on-demand scans.
- **Update:** This option helps you to configure daily updates. However, to download the latest updates, your computer needs to be connected to the internet.

Quick Access Links: On lower-right corner of the interface, you can view the following quick access links:

- **Rescue Mode:** This option helps you to run the system in rescue mode. It is used when the infection is in memory or is unable to be removed by an anti-virus or malware removal tools. Rescue mode does not need any USB or CD/DVD.
- **eScan Remote Support:** This option helps you to access the eScan remote support for troubleshooting the queries or to provide any product assistance, through remote connection.
- **Password:** This option allows you to modify the administrator password for eScan.
- **License Information:** This option displays the license information and allows you to add, activate, or renew the license key.

- **Tools:** This option helps you to access the eScan tools, such as eScan USB Stick Creation, Download eScan Service Pack, Upload Samples, USB Vaccination, Safe Mode Protection, and so on.
- **Reports:** This option helps you to generate and view reports of File Anti-Virus, Mail Anti-Virus, Anti-Spam, Web Protection, Firewall, Endpoint Security, and eScan Cloud modules.

Adding the License Key

eScan allows you to add maximum two licenses, one at a time. It is mandatory to activate atleast one license, as you cannot add more licenses until you activate a license.

Note

- If you type an invalid license key, a warning message appears
- If any of the character are missing or are typed incorrectly, eScan accepts it at first instance, but gives an error message that 'Key not present in our database', while activation.

Activating the License Key

After entering a valid license key, you get an information message with an option to register now or later. You have following two options to activate the license key:

- **I want to activate online:** You need to have an active internet connection to activate the license key online. In case, if you do not have an internet connection, the online activation fails displaying warning message; if you click the **No** button on the **Online Activation** window, an OnlineRegister.TXT file gets generated with registration details. You have to send this file to register@escanav.com in order to receive an activation code to the specified e-mail ID.
- **I have Activation Code:** Click this option, if you already have an activation code received through an e-mail from register@escanav.com. When you click this option the **Enter Activation Code** field is enabled. In this field, type or copy the activation code and click on **Activate**.

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Note:

For supported languages please visit below URL:
<http://www.escanav.com/iss>

Current Software Version: 14.x

Document Version: 14ISSQRG.1

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